



*Cecelia Bahati is in charge of three Fresh Life Toilets in Kwa Ruben owned by Joshua Wamba. Her job revolves around educating new users on how to use the toilet and ensuring that the toilet is clean and ready for use.*

**What has been the best part of taking care of a Fresh Life Toilet?**

A good business is one that brings customers. If we didn't have customers daily, there would be no reason to work hard and wake up at 5am to come here. I am encouraged because I know that when I open I will get customers. And even when I close at 10pm, I'm happy because there are customers coming that late at night.

**What challenges do you have in caring for the toilet?**

Sometimes small children come to the toilets that have not been potty trained. They think the urine hole is their potty, and they sit on it. When I realized this was happening, I started speaking to their parents and told them it wasn't good for their children to sit on the squat plate, and that they shouldn't come to use the toilet until they are potty trained. The parents understood, potty-trained them, and now I have many children coming to use the toilet. Kids are funny - sometimes they just like to look at themselves in the mirror while they pee.

**ABOUT THE OPERATOR**

Name: Cecelia Bahati

Location: Kwa Ruben

Open for business: June '12

Average daily customers: 99

**ABOUT SANERGY**

Sanergy's mission is to build and scale viable sanitation infrastructure in the slums of Nairobi. We franchise Fresh Life Toilets to local entrepreneurs, who run them as viable businesses. We collect the waste daily and convert it to organic fertilizer and renewable energy. In five years, Sanergy will serve 500,000 people through a network of 6,000 toilets.

